

Cano Health and the 2-year E-mail Hack

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Cano Health is a healthcare provider in Florida. On April 13, 2020 it was discovered that three employee e-mail accounts had been hacked two years earlier on May 18, 2018. The hackers used an e-mail forwarder to send all e-mails from those accounts to an external address. So, the recipients were receiving the e-mails, but so were the hackers. "All e-mails sent to and from the accounts between May 18, 2018 and April 13, 2020 are believed to have been obtained and have potentially been accessed" (HIPAA Journal, 2). The e-mails contained personal information including patient contact information, dates of birth, healthcare information, social security numbers and/or financial account numbers.

Upon finding the hack, Cano immediately froze the three e-mail accounts and began investigating how the hack happened. They notified law enforcement and an investigation is ongoing into any criminal use of the information. Cano also notified affected individuals of their potential exposure so that they could monitor their accounts for fraudulent activity. Cano Health will also be providing complimentary credit monitoring services to those affected by the hack. Cano IT is also taking steps to bolster their security. "The breach report on the HHS Office of Civil Rights website indicates 28,268 patients have been affected (HIPAA Journal, 3).

Sources:

Jessica Davis, "Cano Health Reports 2-year E-mail Hack Impacting Patient Data," *Health IT Security* (June 15, 2020).

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Steve Alder, "Cano Discovers 2-Year E-mail Account Breach," *HIPAA Journal* (June 16, 2020). <http://www.hipaajournal.com/cano-health-discovers-2-year-email-account-breach/>.

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